

HOT-RACING, INC.

LIFETIME 50% REPLACEMENT POLICY AND REQUEST FORM

We appreciate your efforts to enjoy the R/C hobby sport and want to do everything we can to help you make it a life long passion. Effective as of 08/01/2015 we will replace any broken, worn or used item at 50% of the 'current day' retail price for as long as you own the item. Return shipping charges apply (USPS First Class only).

To initiate a replacement request please:

- email help@hot-racing.com

- copy of this completed and signed form (CLEAR pictures are acceptable)
- copy of your original receipt of purchase
- picture of the item to be replaced
 - mailing instructions will follow in a return email including your authorization number

Restrictions:

- USA only
- if we no longer manufacture the item we cannot replace it
visit hot-racing.com and find your part. If it is not there, we have discontinued this item
- only items purchased through authorized dealers are eligible

Name

Shipping Address:

Billing Address:

Email:

Phone number:

Credit Card Number:

Expiration Date:

3 digit Security Code:

Signature:

Date:

* parts sent in for replacement are NOT returned. Hot Racing is not responsible for shipping charges on items sent in for rebuy

*Hot-Racing, Inc. has final say in replacement approval or denial

* policy is subject to change at any time for any reason

* processing time of up to 3 weeks should be expected

** please note the difference between 'retail' and 'sales' pricing